

BOOK RAVING FANS%0A

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[Raving Fans: A Revolutionary Approach to Customer Service ...](#)

Told in the parable style of The One Minute Manager, RAVING FANS uses a brilliantly simple and charming story to teach listeners how to define vision, learn what a customer really wants, institute effective systems, and make Raving Fan Service a constant feature—not just another program of the month.

[Raving Fans: A Revolutionary Approach to Customer Service ...](#)

'Raving Fans: A Revolutionary Approach to Customer Service' is a book that I discovered referenced in several other books that I've been reading. In each other book, little was said other than a quote here or there. But noticing the book's presence, I purchased it and am glad I did.

[Raving Fans: A Revolutionary Approach To Customer Service](#)

Buy the Hardcover Book Raving Fans by Ken Blanchard at Indigo.ca, Canada's largest bookstore. + Get Free Shipping on Business and Finance books over \$25!

[Raving Fans: A Revolutionary Approach to Customer Service ...](#)

Continuing my pattern of comparing books to others, Raving Fans is "The Five People you Meet in Heaven" combined with "The Celestine Prophecy." This is sooo a book of the 90s, where we had epiphanies about things we should already know as common sense, but weren't utilizing.

[Ken Blanchard book, Raving Fans](#)

This book can jump-start you in that direction," James E. Nordstrom, Co-chairman of the Board Nordstrom, Inc. Ken Blanchard and Sheldon Bowles, Raving Fans \$23.99 \$16.79. Sheldon Bowles and Ken Blanchard's Raving Fans, is written in the parable style of Gung Hol and The One Minute Manager . It uses a brilliantly simple and charming story to teach how to define a service vision, learn

[Raving Fans - Google Books](#)

If you really want a booming business, you have to create Raving Fans." This, in a nutshell, is the advice given to a new Area Manager on his first day--in an extraordinary business book that will help everyone, in every kind of organization or business, deliver stunning customer service and achieve miraculous bottom-line results. Written in the parable style of The One Minute Manager, Raving

[Raving Fans Actionable Books](#)

Technically, Raving Fans is written for management or those who spend their days at the front line of a company.

The message and learnings in the book however can, and should, be utilized globally. At 131, large font pages it's a quick read, and a deceptively simple one at that. As is the case with most of his books however, Ken Blanchard has buried a vast amount of knowledge and insight

Raving fans - Customer Service Book Summary

The book Raving Fans is, in my opinion, an essential read for anyone working in the field of customer service, however if you are, or aspire to be, a senior manager in a customer service environment then it is more than an essential read, it is also a book that you should refer to regularly.

Book Review: "Raving Fans" Inspires! - glidedesign

Raving Fans is written by Ken Blanchard and Sheldon Bowles, whose books have sold more than 12 million copies in twenty-five languages. Raving Fans is a parable-style story that teaches how to define a vision, learn what the customer really wants, and deliver effective systems that turn customers into raving (and spending) fans. The book is 137 pages long, has no chapters, but does [SHAWN MARBLE BOOK REPORT - WordPress.com](#)
SHAWN MARBLE BOOK REPORT The book Raving Fans, by Kenneth Blanchard and Sheldon Bowles, is focused on the importance of customer service and teaches the average person how to create Raving Fans.